

WalmartGivesNWA: Volunteer

Frequently Asked Questions (FAQs)

General Questions:

What is the purpose of the WalmartGivesNWA?

Through our partners, GivePulse and Network for Good, Walmart wants to help support the Northwest Arkansas nonprofits that are supported by NWA associates and community members. We also want to help associates connect with others to drive positive impact for those organizations. WalmartGivesNWA will occur between June 8th – Aug 23rd.

What are the total matching amounts?

There is a volunteer matching total amount of \$1,000,000 during the WalmartGivesNWA timeframe, and an associate donation matching total amount of \$1,000,000 during the WalmartGivesNWA timeframe. This means for the between June 8th and August 23rd, Walmart may match up to \$2,000,000 total to support Northwest Arkansas nonprofits.

How long is the WalmartGivesNWA?

- June 8th to August 23rd.
- Matching grant requests must be submitted in GivePulse by August 23rd at 11:59PM (EST).
- Organizations will have until August 24th at 11:59PM (EST) to verify matching grants.

What if I am getting an error message about 2 step authentications (for associates only)?

- If you are an associate having issues with 2 factor authentications, Go to WMLINK/2STEP
 - Note: if that does not work for you, go to: https://one.walmart.com/content/uswire/en_us/work1/tools-and-reports/s-u/two-step-verification.html
- Choose which option you want to use for verification

Which organizations are eligible to receive a matching grant?

- Only organizations that appear on the WalmartGivesNWA group on GivePulse are eligible to participate on WalmartGivesNWA. These organizations are limited to nonprofit organizations that have a current 501(c)(3) tax-exempt status and are listed in the IRS Master File with an address in Benton or Washington county.
- Organizations may be required to agree to certain other terms and conditions as part of claiming their GivePulse site (<https://www.givepulse.com/terms>) or as part of the verification process.

What if I cannot find the organization that I am looking to donate to?

- Confirm the organization's nonprofit tax status with a staff member of the organization. They must have a 501(c)(3) tax status and be in the IRS Master Data File with a mailing address in Northwest Arkansas (Benton or Washington county) to be considered eligible.
 - You can look up the IRS status of an organization by searching its Legal Name and/or Tax ID # on GuideStar ([here](#)).
- If you find your organization on the GivePulse platform, but they have not yet claimed their account, you can send them a link to their GivePulse page to register.
- You can also provide the organization the following URL to create an account and go through the verification process: WalmartGivesNWA.com
- If you need further support, please contact Walmart@givepulse.com .

Who do I contact if I have additional questions?

Visit <https://walmartsupport.givepulse.com>. If you have additional questions, please contact walmart@givepulse.com

Policies:

Any nonprofit found to have made false representations relating to certifying an associate donation may be blocked from using the WalmartGivesNWA platform and may be banned from all other Walmart.org giving programs going forward.

**VOLUNTEER FAQs:****How can I volunteer and get a match through WalmartGivesNWA?**

Community members or associates must have a GivePulse account and have recorded eligible volunteer hours through GivePulse. Volunteer hours must adhere to the WalmartGivesNWA guidelines and take place between June 8th and August 23rd, 2019. To trigger a matching grant, the nonprofit will be required to confirm the hours volunteered and certify that the volunteer time met the WalmartGivesNWA guidelines. Please review the guidelines for details on organizations and activities that qualify and the process for submitting hours. If the \$1,000,000 total volunteer matching grant maximum is reached before August 23rd, no additional volunteer matching grants will be made.

What is different about WalmartGivesNWA from Walmart's current Volunteerism Always Pays (VAP) and Event VAP programs?

- Walmart's VAP and EVAP programs are only available for associates. A matching grant for eligible volunteered time on WalmartGivesNWA is open to all community members.
- Walmart will make a grant through GivePulse in honor of eligible volunteer hours completed by community members and/or associates between June 8th and August 23rd, up to a maximum total volunteer matching grant amount of \$1,000,000.
- Walmart's VAP and EVAP programs require a minimum of 25 hours of eligible volunteered time to generate a Walmart grant. On WalmartGivesNWA, an individual only has to volunteer a minimum of 1 hour with an eligible nonprofit in order to request a volunteer matching grant.
- Between June 8th – August 23rd, associates who live and work in NWA will be automatically redirected from their VAP or EVAP site to WalmartGivesNWA.com. The VAP and EVAP site will open again on August 24th.

How will I know if the maximum volunteer match grant amount has been reached?

- If the maximum volunteer matching grant amount is reached, a message will be posted on the WalmartGivesNWA page on GivePulse and will be on the support portal under announcements. All volunteer match requests submitted after the volunteer matching maximum is reached will be rejected.

Is there a difference between group and individual volunteer events on WalmartGivesNWA?

No, individuals or groups can volunteer, but each individual will need to log their own hours in the system and request a match. Each eligible volunteer hour at an eligible Northwest Arkansas nonprofit may receive a match at a rate of \$10/hour. The volunteer hours must be verified by the nonprofit in order to receive the matching grant.

Do all volunteer hours need to occur at the same time and place to qualify for a volunteer match?

No. A volunteer can contribute less than one hour (e.g. 30 minutes), but they will need to volunteer for a total of at least one hour for the same organization to request a matching grant.

What are the matching grant levels for volunteerism?

Program	Who is eligible to request a match?	Minimum Number of Volunteer Hours	Anticipated Grant Amount for Eligible Volunteer Hour	Total Volunteer Grant Matching Maximum
Individual Volunteer	Associates, Customers, or NWA Community Members	1	\$10/hour	\$1,000,000

What is considered compensation?

An individual's time cannot be verified by an eligible organization for purposes of WalmartGivesNWA if the volunteer receives any type of monetary or non-monetary payment, reward or benefit from the nonprofit organization for which the individual is volunteering.

When can I request a volunteer matching grant?

Individuals can begin counting volunteer hours from the first day of WalmartGivesNWA (June 8th). Once an individual has accumulated a minimum of 1 hour of time volunteered with an eligible NWA nonprofit through the GivePulse site, they will be able to request a matching grant. The last day to request a match is August 23rd at 11:59PM (EST). Nonprofits will have until August 24th 11:59PM (EST) to complete the verification process for match requests.

How many volunteer events can I take part in?

Individuals can participate in an unlimited number of volunteer activities and request an unlimited number of matching grants from June 8th through August 23rd on WalmartGivesNWA. Only requests that are deemed eligible based on the WalmartGivesNWA guidelines may be approved. All requests are subject to the matching maximums.

What volunteer activities are not considered eligible according to the WalmartGivesNWA guidelines?

- Transportation to/from a volunteer function
- Wearing t-shirts, pins, buttons, bracelets, etc. for a cause
- Personal training prior to an event
- Virtual volunteerism (e.g. sleeping for a cause)

If a volunteer matching grant is approved, where and when is the grant sent?

If the submission meets eligibility guidelines, Walmart will make a donation (up to the volunteer matching maximum) equal to \$10 for each hour through GivePulse to Network for Good, a donor advised fund, recommending the charity for payment. To learn more about how donations to Network for Good work, please visit [this site](#) for more details. You can track whether your matching grant is approved on your personal dashboard on WalmartGivesNWA (please refer to the volunteer user guide on WalmartGivesNWA for full details on how to see all of your matching requests).